

Phanghouy Chea

Lynnwood, WA
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EDUCATION

Bachelor of Arts in Business Analytics Seattle University, Seattle, WA	Expected: June 2023
Associate of Arts Shoreline Community College, Shoreline, WA	June 2020

AWARDS AND HONORS

- Alfie Scholarship 2021-2023
- International Continuing Student Scholarship from SCC 2019 – 2020
- 5th place, DECA WA State Competition (Fashion Merchandising and Marketing) February 2020
- DECA New Dimensions Award- Outstanding New Member December 2019
- 1st Place, Business Management Simulation December 2018
- Shoreline Community College President's List 2018 – 2020
- Received award from Cambodia Prime Minister (Outstanding Student of the Year) October 2017
- Received an Honor Medal from Ministry of Women's Affairs, Cambodia November 2017

RELEVANT EXPERIENCE

Director of Membership Internal Communication Officer, SCC, Shoreline, WA April 2019 – June 2020

- Managed sending out agendas and communicating by email and in-person about the club's information
- Coordinated the meeting every week and answered all question that related to the clubs
- Facilitated the posting of items of common interest and benefit on the Chapter's bulletin board or a designated area on campus.
- Reported the unfinished and new business to the advisor and the president.

Accounting and Math Tutor, SCC, Shoreline, WA September 2019 – June 2020

- Answered the students' questions related to Principal Accounting and Pre-calculus, helped them planning the notes and preparing for the class.
- Assisted the students who struggle with their classes by giving them more tips on how to solve those exercises or problems, giving some advice, explaining them in a very easy way from a student's perspective so that they better understand.

Peer Activities Leader, SCC, Shoreline, WA July 2018 – June 2020

- Supported Japanese students to succeed in both academics and addressing social issues understanding during their exchange program studying Hospitality at Shoreline Community College
- Assisted non-native English Speakers in their language acquisition and aided the students with preparing their presentation projects and increasing student awareness of cultural variety through culture sharing.

ADDITIONAL EXPERIENCE

Assistant Restaurant Manager October 2020 – June 2021

Oishi Teriyaki, Everett, WA
Teriyaki Island, Shoreline, WA

- Developed customer relationships and maintained customer service needs.
- Checked and placed orders for the inventory and daily supply.
- Made weekly schedules for employees, opened and closed the cashier registers, reported and followed up with the revenue.

Guest Advocate, Customer Service August 2020 – October 2020

Target Corporation, Lynnwood, WA

- Worked at the customer service desk to improve strong customer service and relationships.
- Answered phone calls, placed orders or processed returns, advertised promotions to improve the retail store revenue.

SKILLS

Leadership – Teamwork — Organized – Communication – Creativity – Flexibility – Problems-Solving – Influencing